

QESH-Policy

The mission of the HOYA Corporation, parent company of HOYA Lens South Africa, is: "to pursue the creation of and innovation in business in Information Technology and lifestyle refinement and contribute to create a truly enriched society, while promoting harmony among mankind, society and nature."

HOYA Lens South Africa translated this into its own mission in order to become a market leader by adding value for its customers, employees, other interested parties and its environment in a respectful and innovative way.

It is our vision to become the preferred supplier for our customers, by delivering high quality products and business supporting services, and by being a partner that our customers prefer to do business with.

We manufacture and supply ophthalmic lenses and spectacle frames that improve the consumer's vision and increase their quality of life. We strive for durable entrepreneurship, where we focus on three areas:

1. **Customers**, whom we serve with products and services in order to realize our business goals (profit). The Hoya product should be supplied reliably and adequately in order to keep customer satisfaction at an optimal level.
2. **Employees**, by creating a safe working environment, preventing injury and ill health and to contribute to the community where we operate (people). Hoya offers its employees, within a trustworthy, loyal and respectful working climate, direct development opportunities after communicating responsibilities and results. Hoya supports staff participation and creates for its employees a challenging climate. Hoya wants all its employees to be involved in, and proud of, the company and the product that we supply.
3. **Environment**, by responsible use of natural resources and energy, by minimizing waste volume and emission, and by preventing pollution (planet). With all company activities we strive to protect the environment for upcoming generations. We will handle cautiously production techniques, raw materials and resources in order to have a minimum impact on the environment.

We have implemented an Integrated Management System according to the requirements of ISO 9001:2015, ISO 14001:2015 and OSHAS 18001:2007. We are committed to fulfill our applicable legal and other compliance obligations and requirements to which we subscribe. By a process of continuous improvement, at all levels of the organization, we will improve the performance of Hoya at all three these areas by adhering to the Objectives & Targets as set out by management.

The QESH policy and system is communicated with all employees through information sharing and education in order that all promote the system and policy. At all levels of the organization we translate our policy in objectives and targets. We inform our customers, suppliers and interested parties accordingly on our QESH policy and co-operate with authorities.



Donald Currie

C.E.O.

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